

# Bridging the IT/OT Gap: Convergence and the Evolution of Industrial Cyber Defence

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- **Part 1: Operational Technology (OT) Overview**
  - **Part 2: Engineering a Defence**
  - **Part 3: The Adversary's Playbook**
  - **Part 4: Regulation – Network Information Systems (NIS2), Critical Information Infrastructure (CII) and Beyond**
  - **Part 5: Wrap-up**



# • Part 1: OT Overview



# Information Technology —v— Operational Technology

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- **IT**

*Any equipment or interconnected system used in the automatic acquisition, storage, manipulation, management, movement, control, display, switching, interchange, transmission, or reception of data or information by an organisation or by a 3<sup>rd</sup> party on the organisations behalf.*

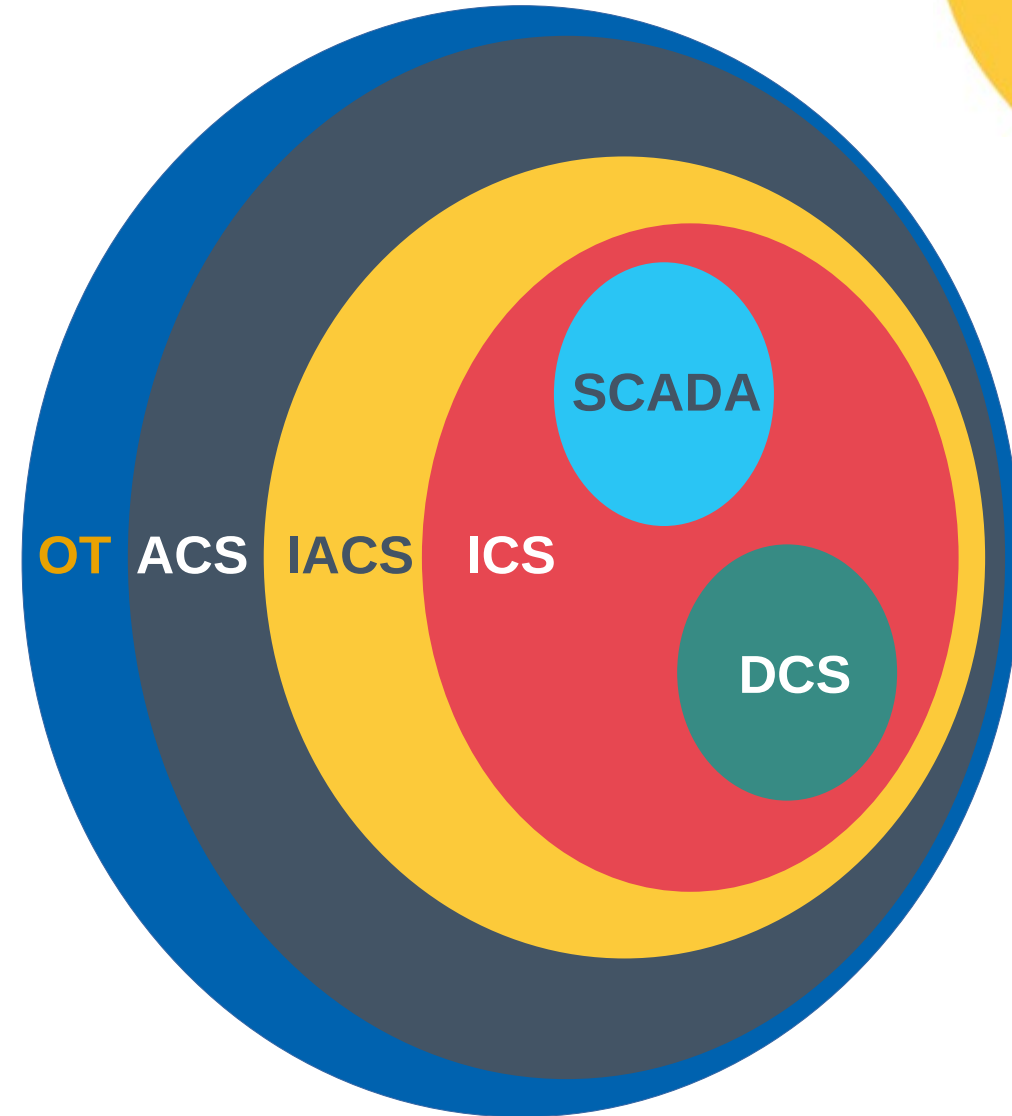
- **OT**

*Programmable systems or devices that interact with the physical environment, or manage devices that interact with the physical environment. These systems/devices detect or cause a direct change through the monitoring and/or control of devices, processes, and events.*



# Some OT Terms

- Operational Technology (OT)
- Automation and Control Systems (ACS)
- Industrial Automation and Control Systems (IACS)
- Industrial Control Systems (ICS)
- Supervisory Control and Data Acquisition (SCADA)
- Distributed Control System (DCS)





# Exercise #1

# Exercise #1

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- What is different about this power station and a typical office environment in terms of computing?



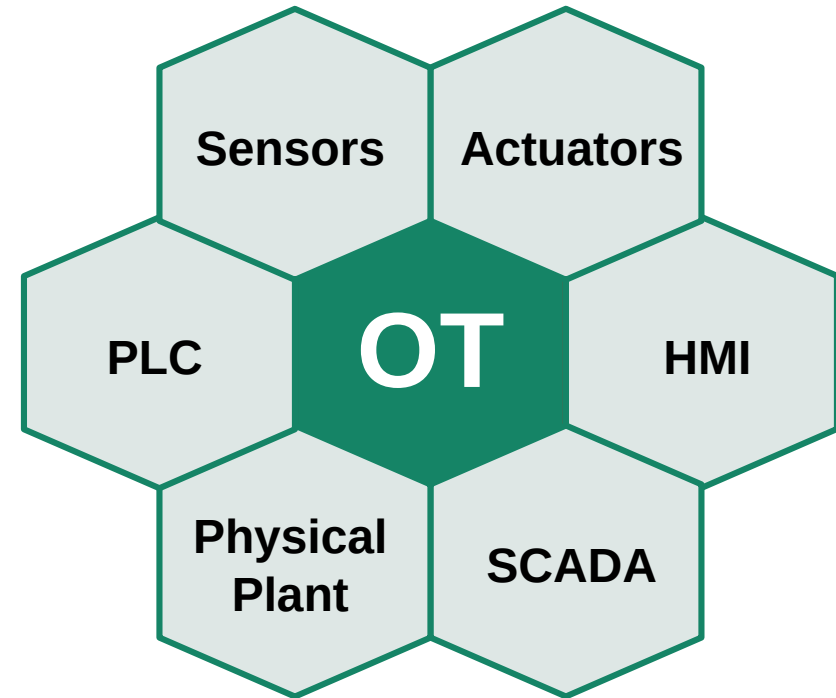
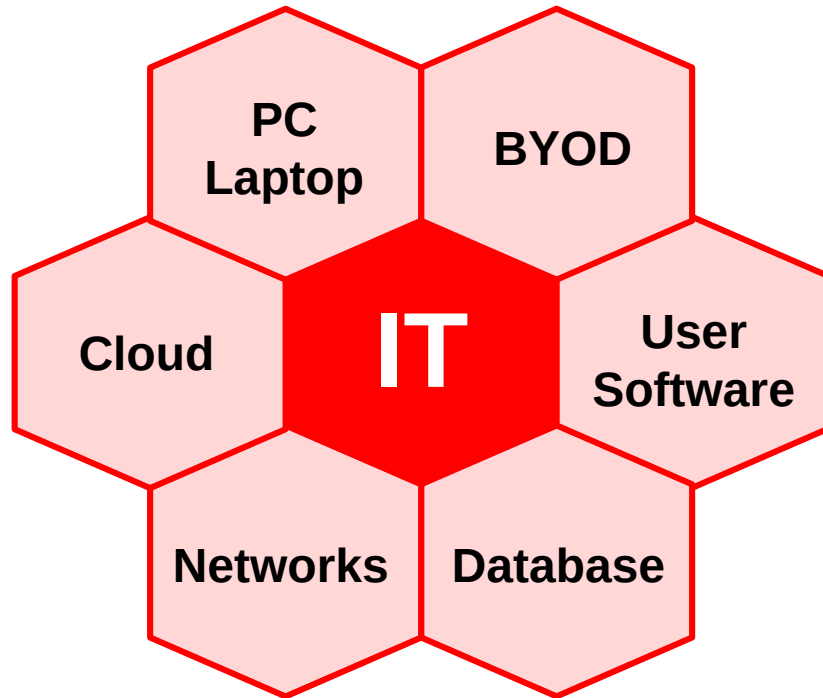


# Exercise #1

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- What is different about this power station and a typical office environment in terms of computing?
  - Computing interacts with physical processes.
  - There is the potential for physical damage.
  - The size of such facilities and the concerns for operations and security.
  - There is a real risk to human life.
  - Wider implications for society if the station is disrupted.

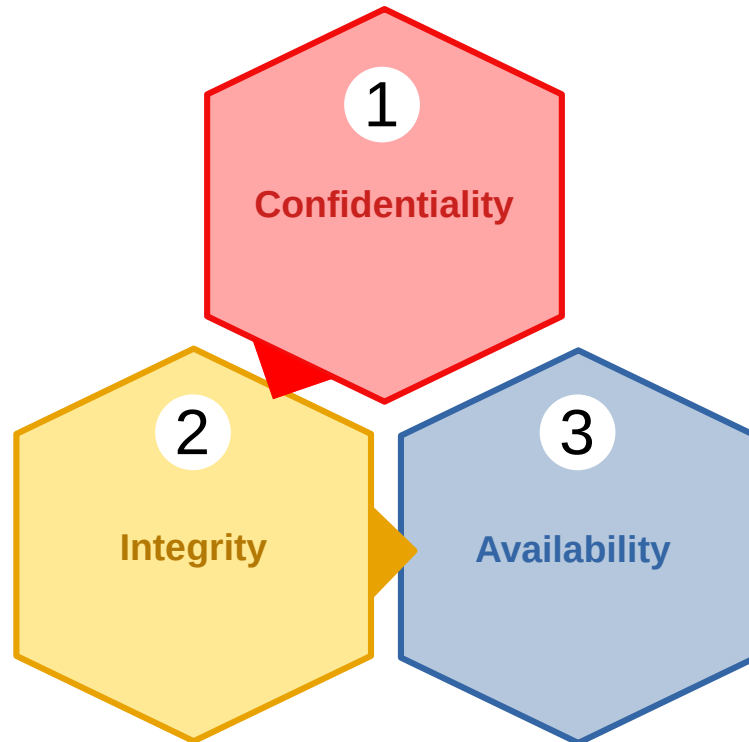
# Information Technology -v- Operational Technology





# Core Priorities IT/OT

IT (CIA Triad)



OT (SAIC)





# Exercise #2

## Bev9 Breweries



## Exercise #2

- Bev9 Breweries main Production Management Software (PMS), actually running outside of the IACS, in the enterprise network, was affected by malware.

What are the implications?



## Exercise #2

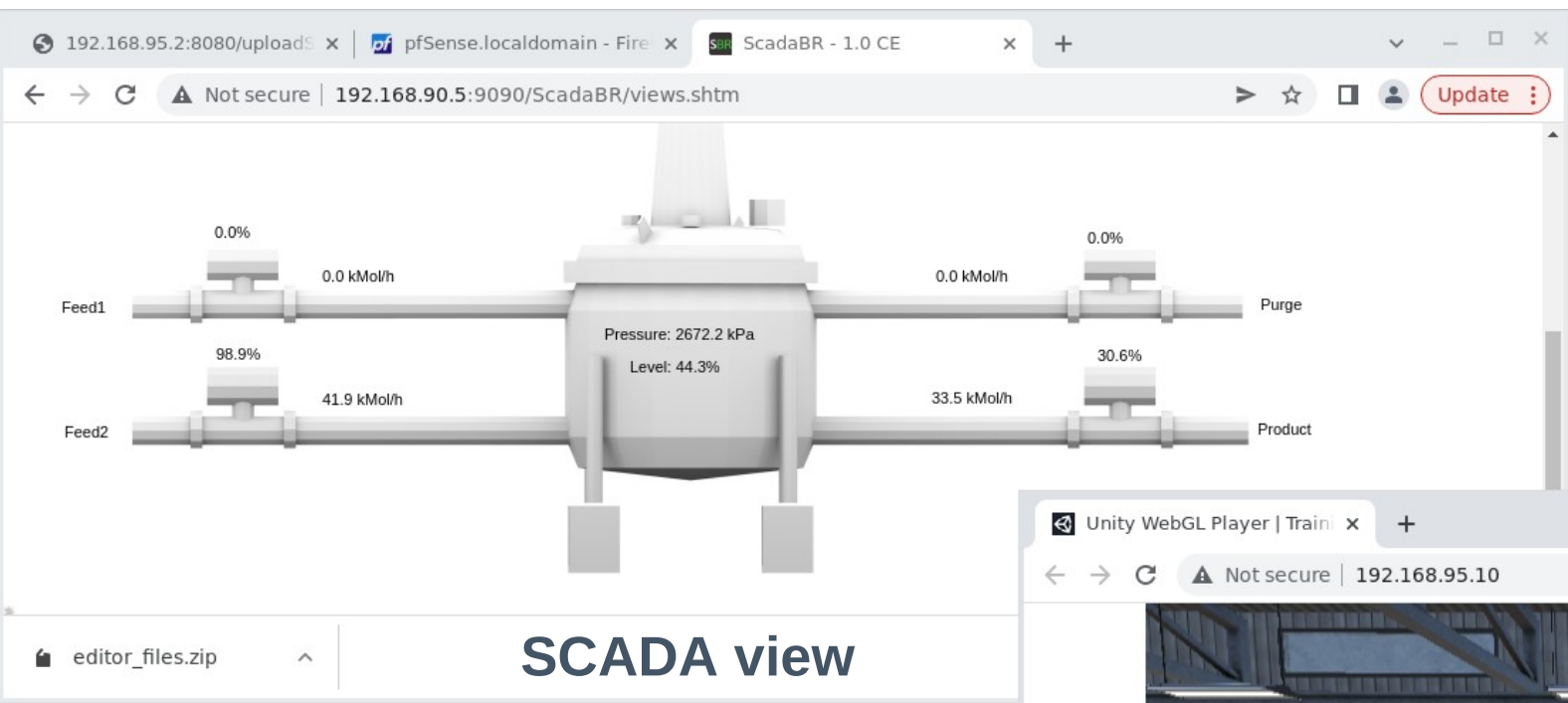
- **Bev9 Breweries main Production Management Software (PMS), actually running outside of the IACS, in the enterprise network, was affected by malware.**
  - Because the PMS was down, the production line had to be halted.
  - Because the production line was stopped, no product was coming off the line that could be packed and shipped.
  - The resulting logjam, then also means that goods coming in cannot be unloaded, and production line employees are unable to do their jobs.



## Exercise #2

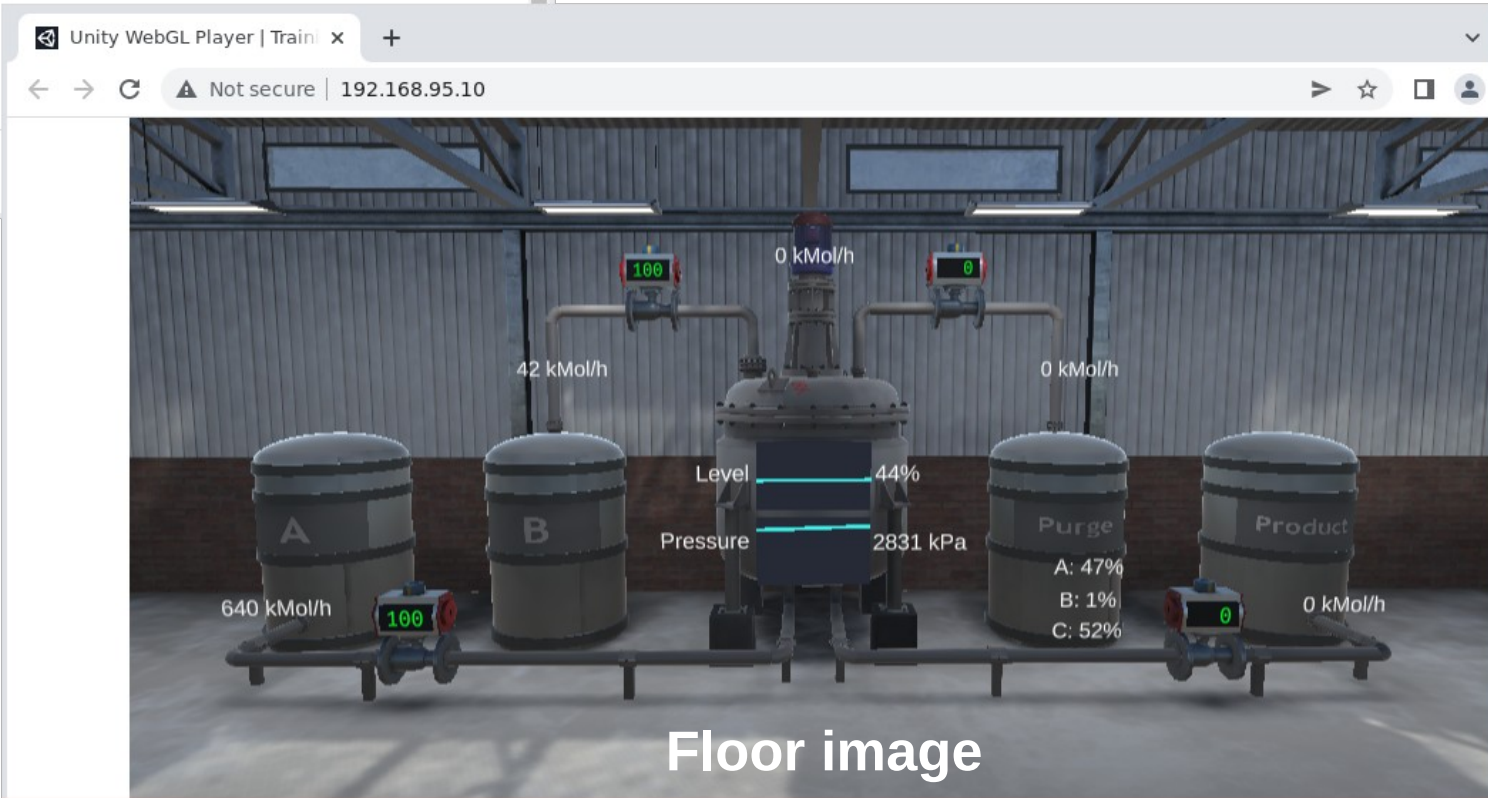
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- This is why **Availability** is more important than **Confidentiality** in OT.
- Data is still very important within OT as proprietary knowledge and confidential product information can all be stored and transmitted as part of a OT network.
  - Storage of Bev 9 breweries' recipes, process timings, security controls as well as Intellectual Property (IP).



SCADA view

Observe anything?

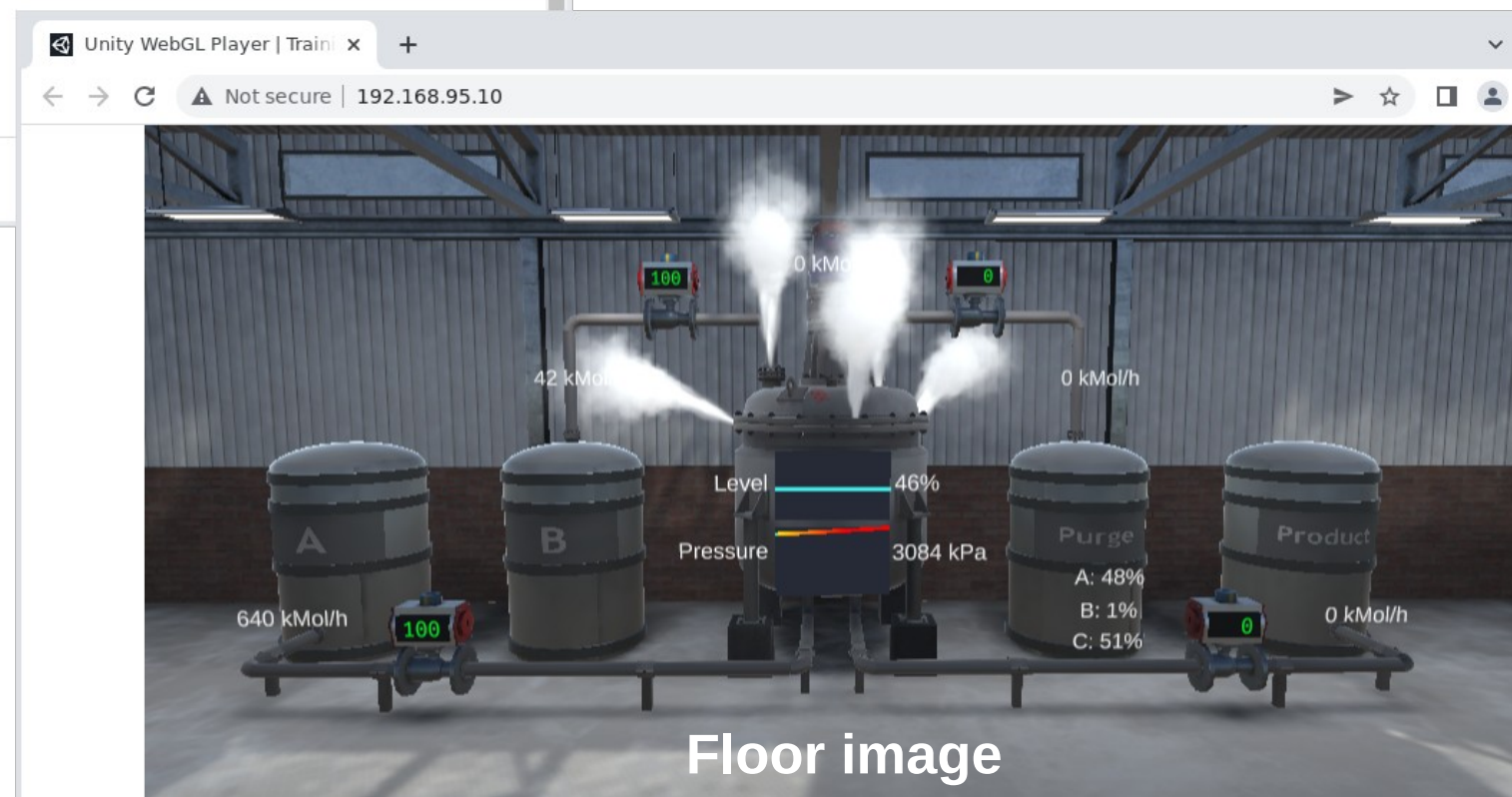
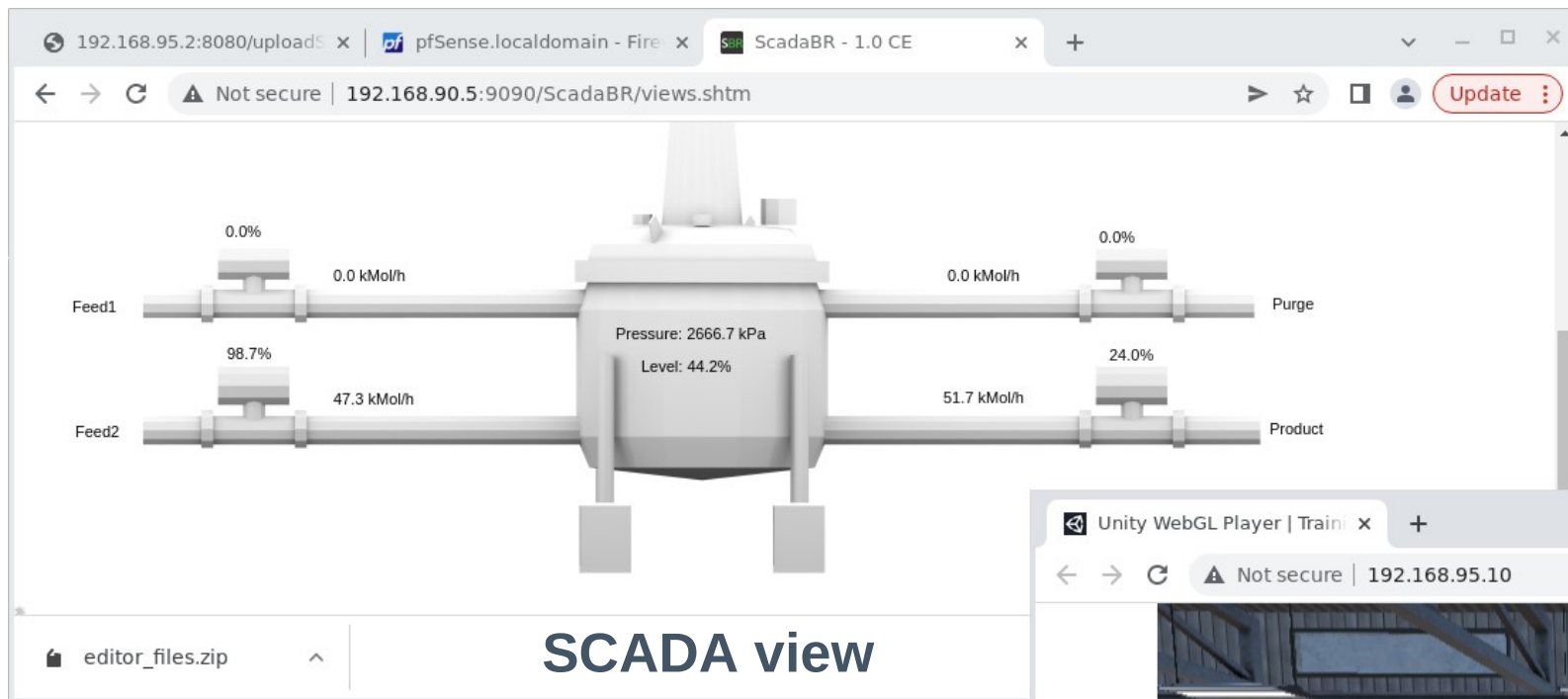


Floor image

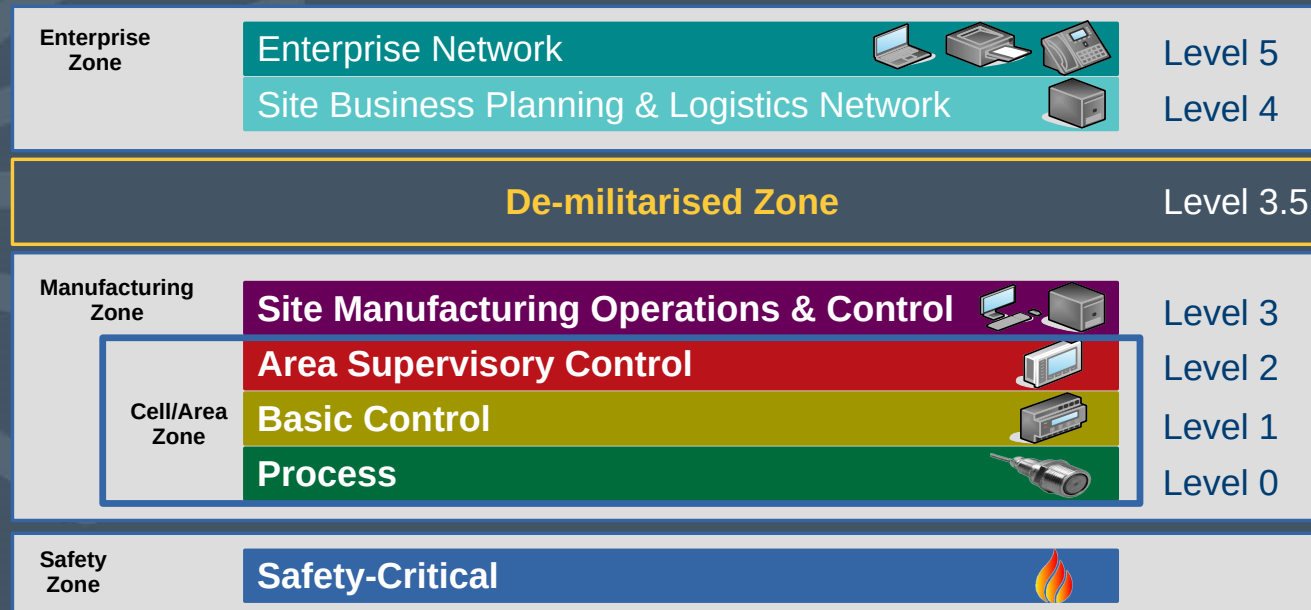


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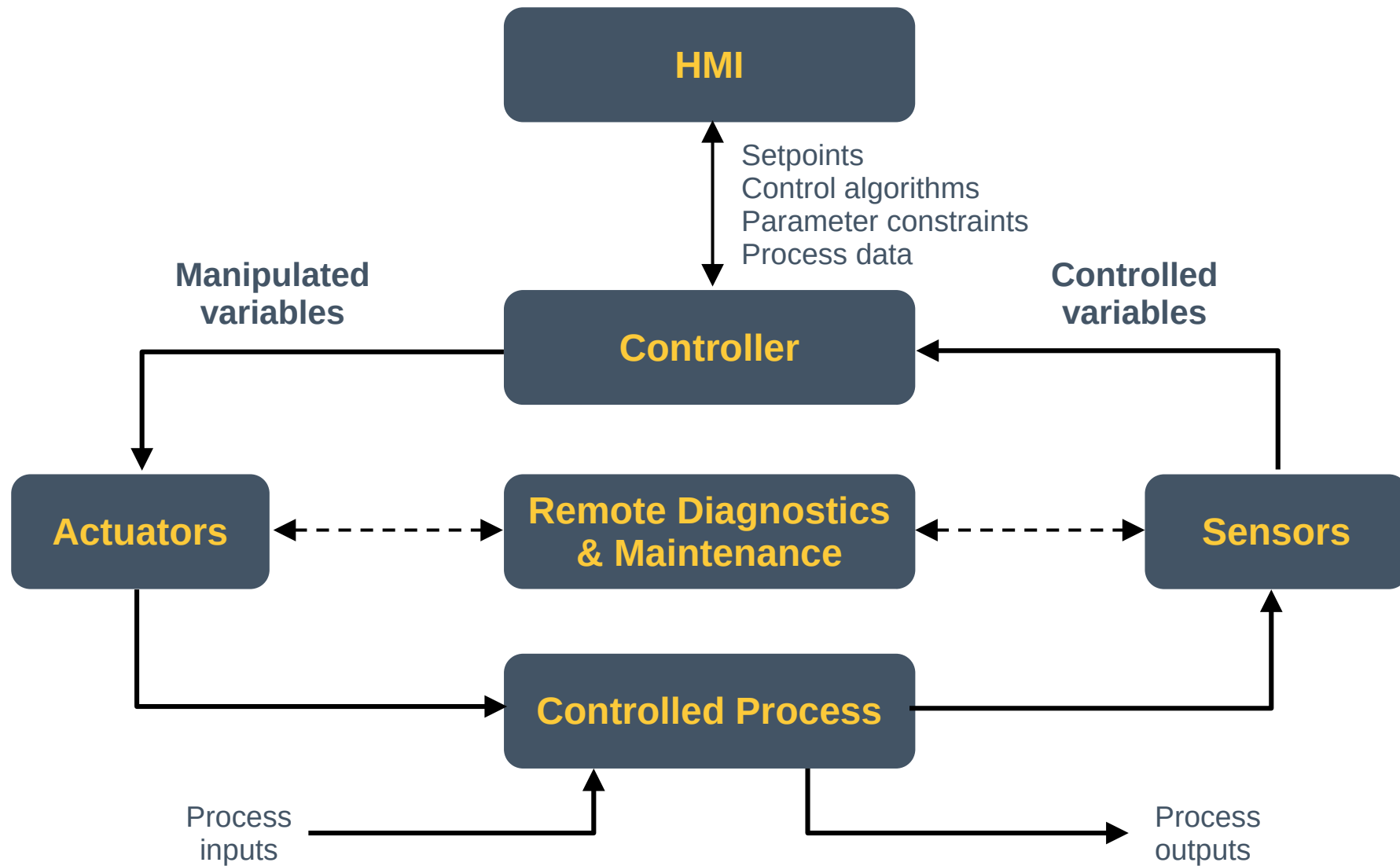




# Purdue Enterprise Reference Architecture (PERA)

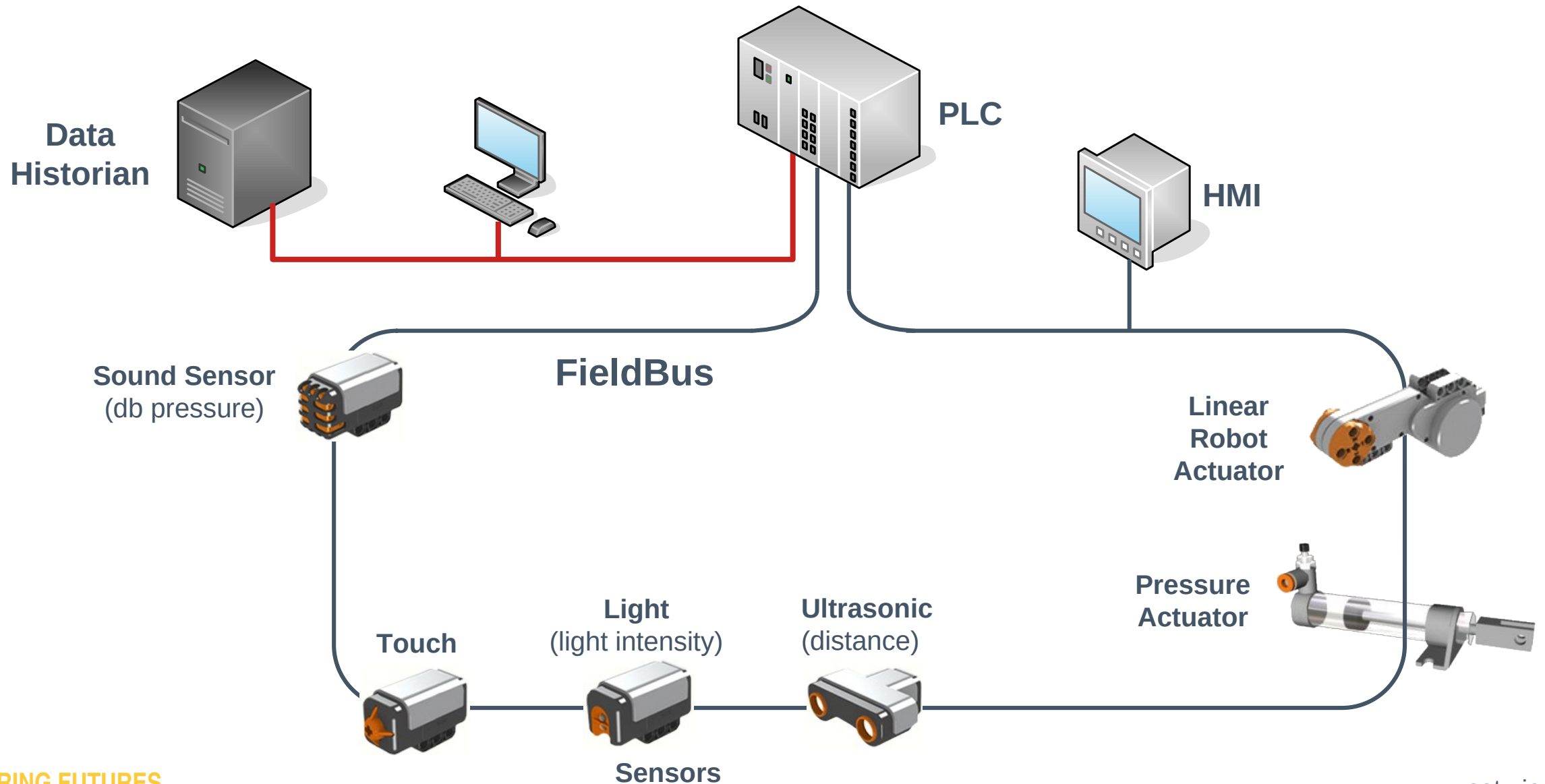


# Typical OT System





# PLC Control in OT System

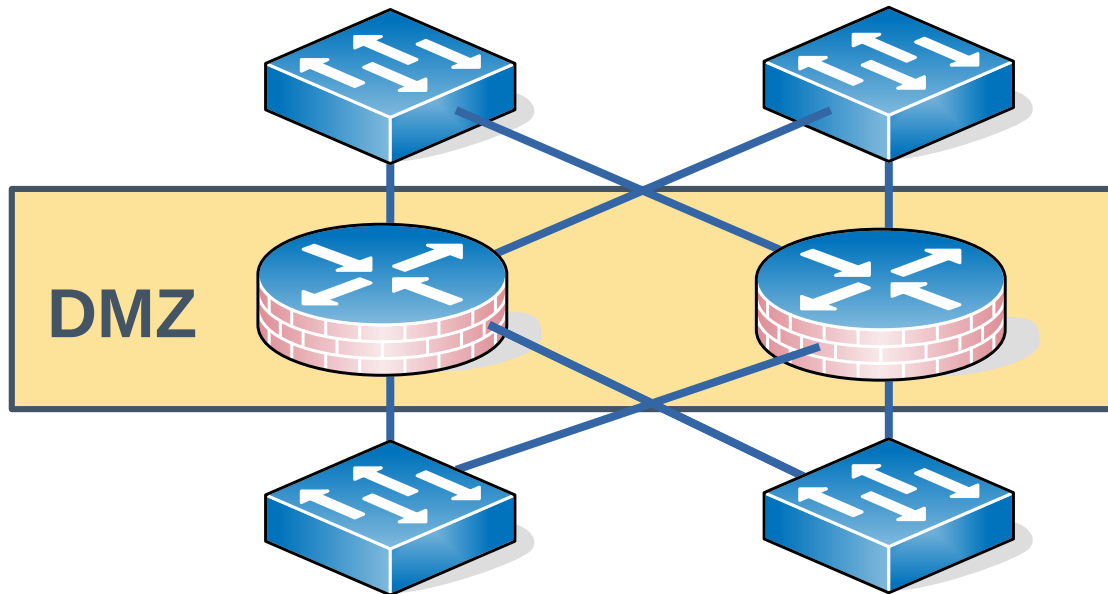


# Functional manufacturing levels

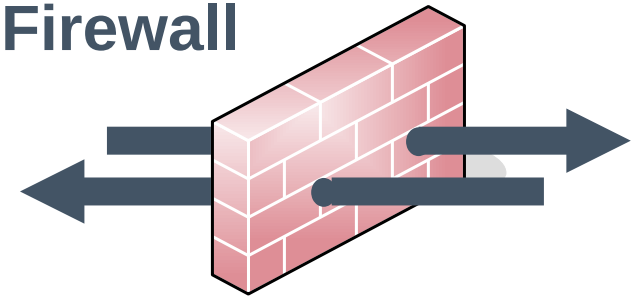


# Purdue Model

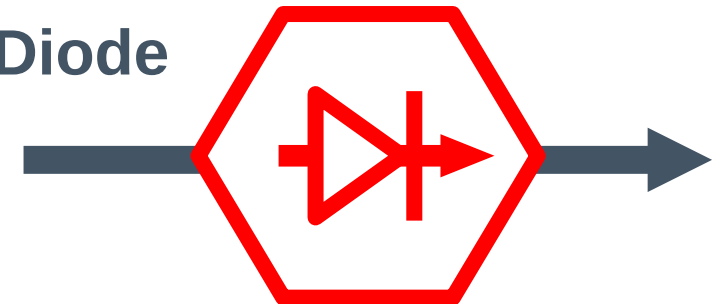
- **Industrial DMZ (Level 3.5)**
  - This first line of defence in isolating the IACS from IT network.



Firewall



Data Diode





## Exercise #3



# Exercise #3

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- **Scenario:** Take a computer parts assembly line:
  - At the end of each line there is packer **robot #1** that takes flat-packed boxes and assembles them, bends the sides, closes the 4 bottom flaps, tapes the base.
  - Another packer **robot #2** packs parts off the assembly line into the boxes and when full allows the box to continue.
  - Packer **robot #3** that inserts the manual and warranty information closes the lid, tapes the lid and affixes the product specification sticker to the box.
  - The box passes on to a sorter robot who places it in a large box along with 99 others until the large box is full, seals it and it is moved to a distribution warehouse.

## Exercise #3

- **Task:** Consider that a software patch was applied to packer **robot #1** that rendered it unworkable.
  - List the consequences that you can foresee for the business, the plant and the employees if this robot is offline for two to three hours as a result.



# Exercise #3

- **Business**
  - Production Slowdown, missed deadlines, production quotas not being met, and potential loss of revenue.
- **Increased Costs**
  - Overtime
  - Expedited Shipping
  - Customer Dissatisfaction
- **Plant**
  - Production Line Inefficiency
  - Inventory Buildup
  - Equipment Wear and Tear
- **Employees**
  - Downtime
  - Frustration and boredom
  - Increased Workload
  - Safety Concerns



The impact can be lessened if there are **mitigation strategies** in place.



- 
- The background image shows a person in a white hard hat and a high-visibility yellow and blue safety vest sitting at a desk with multiple computer monitors. The monitors display various industrial data, including a 3D wireframe model of a mechanical part, a factory floor with robotic arms, and technical drawings. The scene is overlaid with a blue digital network pattern and a large padlock icon on the left side.
- **Part 1: OT Overview**
  - **Part 2: Engineering a Defence**



[ DATA PROTECTION ]

# NIST Cybersecurity Framework (CSF) v2.0

# NIST Cybersecurity Framework (CSF) v2.0

- CSF Functions





**27001**  
**ISMS**

# ISO/IEC 27001 – Management Requirement

- ISO/IEC 27001 provides an ISMS that allows the organisation to:
  - Systematically **identify security risks**, considering threats, vulnerabilities, and impacts.
  - Design and deploy comprehensive **security controls** or other risk treatments.
  - Maintain an ongoing process to ensure **controls remain effective**.
  - Use a coherent, **all-encompassing suite of controls**.
  - **Continuously monitor and adjust** security measures.



# Control Points (CP) in ISO27001:2022

## Technical

- Firewalls
- Intrusion detection systems
- Data encryption
- Password management

## Organisational

- Information security policies and procedures
- Training for employees
- Incident response plan
- Risk Assessment
- Access Control
- Data Security
- Business Continuity

## Change Management

- Offsite backup
- Asset management



# NIST



NIST SPECIAL PUBLICATION

SP 800-82

# 82

## Rev. 3

Guide to Operational  
Technology (OT) Security

RISK MANAGEMENT FRAMEWORK

- Guidance on how to secure OT while addressing their unique performance, reliability, and safety requirements.
- Identifies common threats and vulnerabilities to OT.
- Recommends security countermeasures to mitigate associated risks.
- Provides OT-tailored security control overlay that customises controls for the unique characteristics of the OT domain.





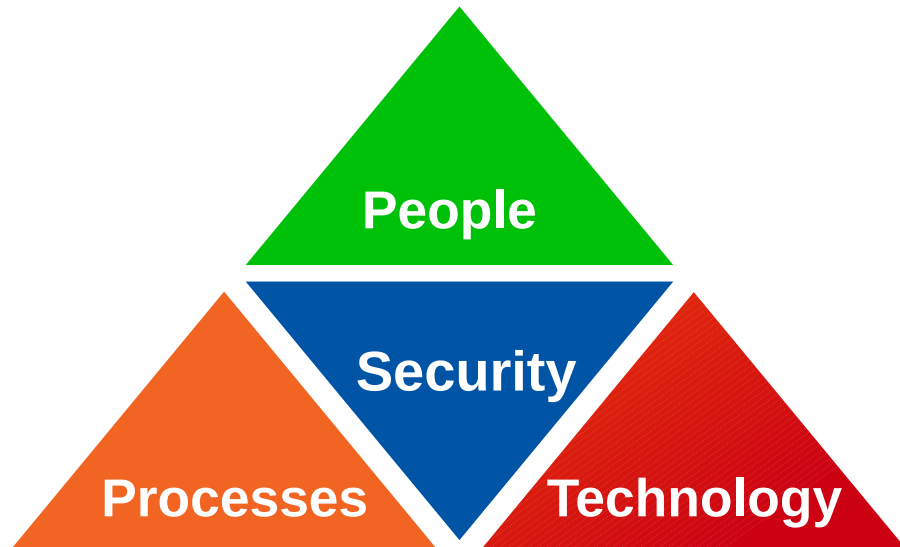
# ISA/IEC 62443

Cybersecurity for operational technology in automation and control systems



# ISA/IEC 62443 Series of Standards

- A series of standards is a comprehensive and internationally recognised framework for securing IACS.
- It provides a holistic approach to cybersecurity, addressing all aspects of IACS security throughout their lifecycle, from design and development to operation and maintenance.

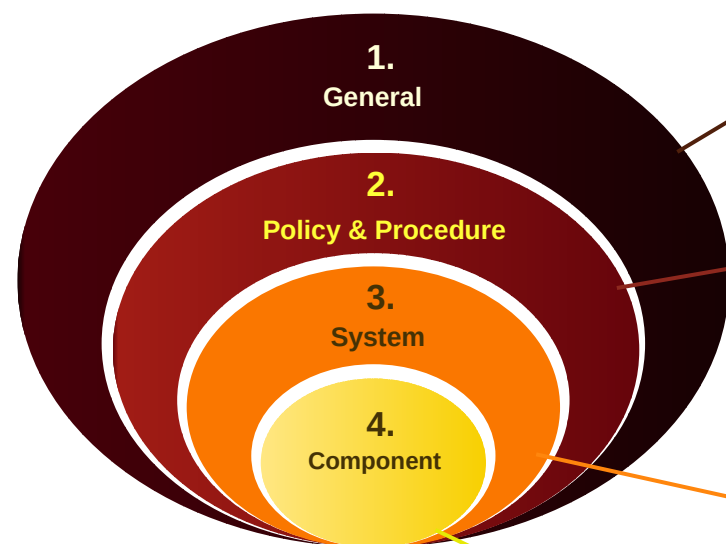


- **Core Principles**

- Security by design
- Security by default
- Security throughout the lifecycle
- Security risk management

# ISA/IEC 62443 Series of Standards

## Industrial Automation and Control System (IACS)



### Asset owner responsibility:

#### **Part 1-1: Terminology, concepts and models**

Part 1-2: Master glossary of terms and conditions  
Part 1-3: System security conformance metrics  
Part 1-4: ICAS security lifecycle and use cases

#### **Part 2-1: Security programme requirements for IACS asset owners**

Part 2-2: ICAS Security programme ratings  
Part 2-3: Patch management in the IACS environment

#### **Part 2-4: Security programme requirements for IACS service providers**

Part 2-5: Implementation guidance for ICAS asset owners

### Systems Integrator responsibility:

Part 3-1: Security technologies for ICAS

#### **Part 3-2: Security risk assessment for system design**

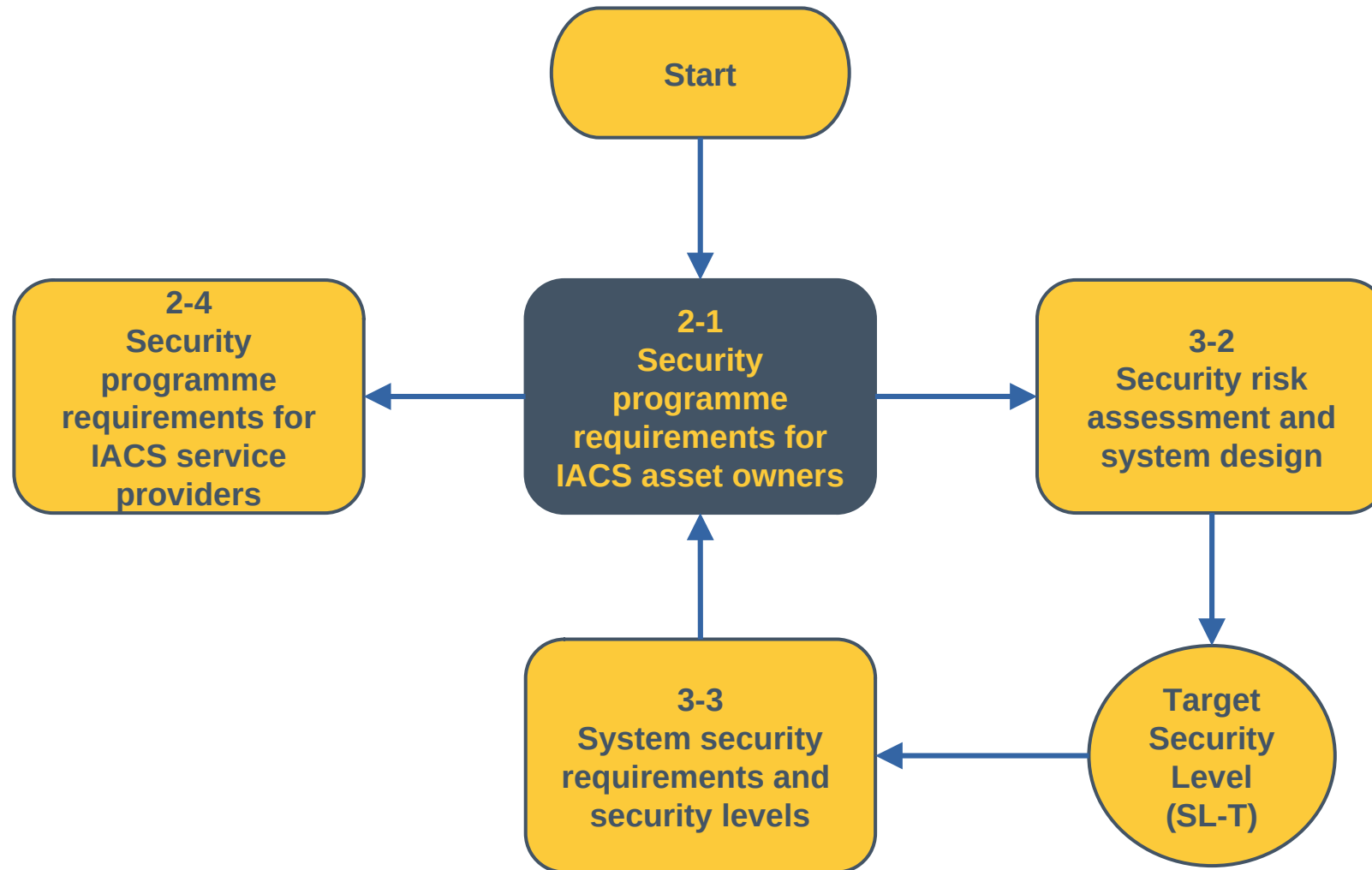
**Part 3-3: System security requirements and security levels**

### Component Supplier responsibility:

Part 4-1: Secure product development lifecycle requirements

Part 4-2: Technical security requirements for IACS components

# ISA/IEC 62443 Relationship Between Parts





- 
- The background image shows a person wearing a white hard hat and a high-visibility yellow and blue safety vest, sitting at a desk with multiple computer monitors. The monitors display various industrial data, including a 3D model of a factory floor, a network diagram, and a large digital padlock overlay. The scene is dimly lit, with the primary light source being the screens. Overlaid on the left side of the image is a large, stylized digital padlock icon, and a glowing blue Wi-Fi symbol is visible on the person's vest.
- **Part 1: OT Overview**
  - **Part 2: Engineering a Defence**
  - **Part 3: The Adversary's Playbook**





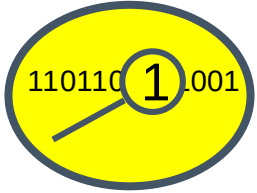
***LOCKHEED MARTIN***

# Cyber Kill Chain

# What is a Kill Chain

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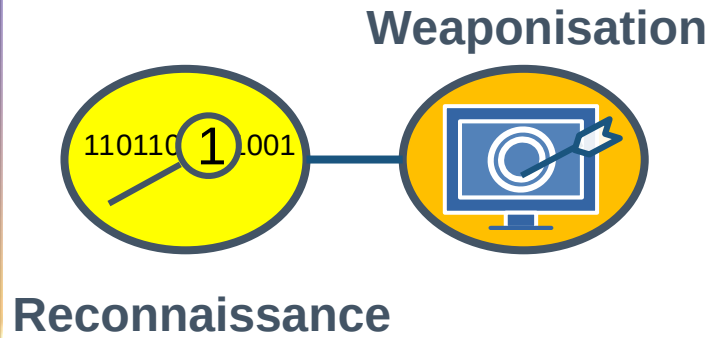
- US Army doctrine F2T2EA, a structured procedure for identifying, engaging, and neutralising an enemy to achieve a desired outcome
  - **Find:** Locate suitable adversary targets for engagement
  - **Fix:** or pinpoint their exact location
  - **Track:** and monitor their movements
  - **Target:** Select the appropriate weapon or asset to produce the desired effects
  - **Engage:** the adversary
  - **Assess:** Evaluate the results.



## Reconnaissance

### 1) Reconnaissance

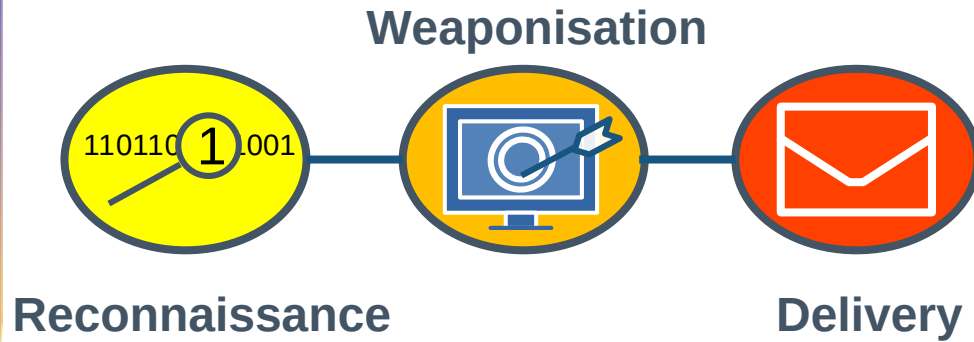
- Attacker gathers information about the target organisation and its systems.
- Info can be obtained from a variety of sources, such as public records, social media, and corporate websites.
- The goal is to identify vulnerabilities that the attacker can exploit to gain access to the target system.



## 2) Weaponisation

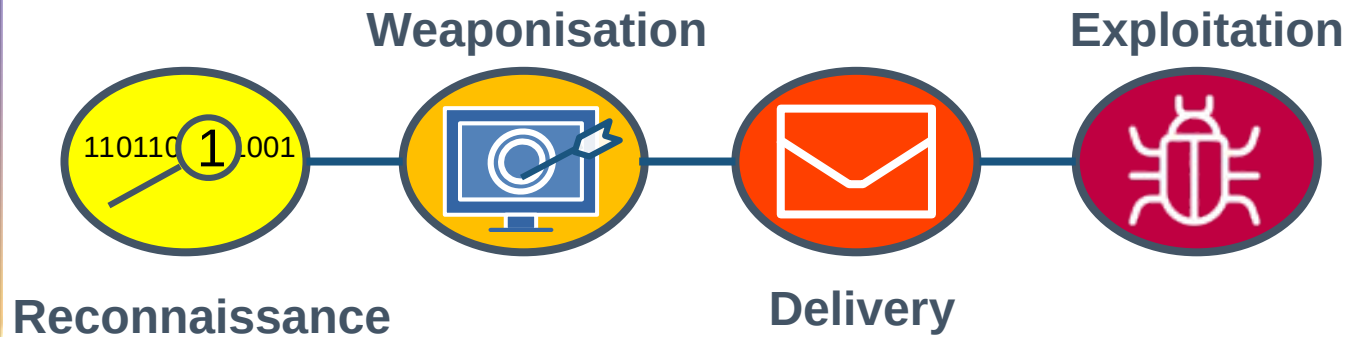
- Develop a malicious payload.
- Code that will be used to exploit the vulnerabilities in the target system, such as a virus, worm, or Trojan horse.





## 3) Delivery

- Deliver the payload to the target system, such as through email, USB drive, or network exploitation.
- Get the payload onto the target system so that it can be executed.



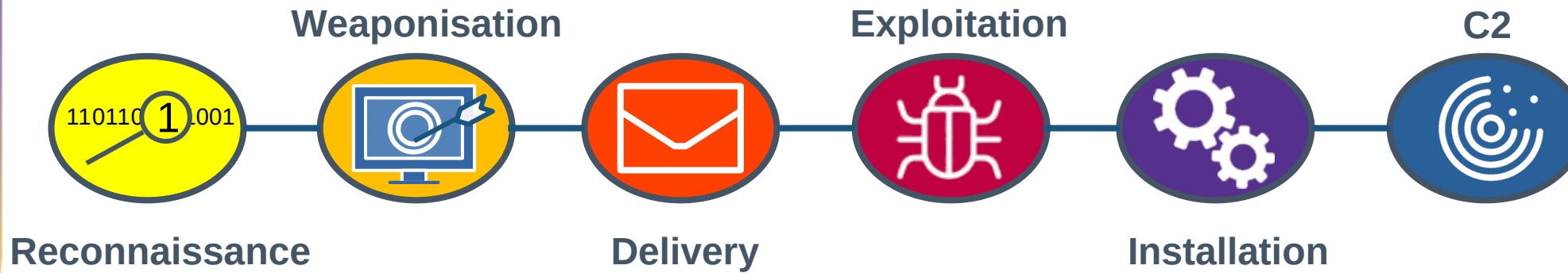
## 4) Exploitation

- Attempt to exploit the vulnerabilities that have been identified.
- Use the payload to execute malicious code and gain access to the system.



## 5) Installation

- Install malware or other malicious software.
- Gains control of the system to facilitate the carrying out of objectives.



## 6) Command and Control (C2)

- Establish a communication channel with the compromised system for remote control.
- Facilitates the stealing of data, installation of more malware, or launch other attacks.





## 7) Actions on Objectives

- Carry out their objectives, such as stealing data, disrupting operations, or damaging the system.

# Intrusion Kill Chain



- Align defences with adversary attack processes.
- Track progress to evaluate defence effectiveness.
- Identify gaps to guide security investments.

# MITRE ATT&CK™

# Introduction to MITRE frameworks

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- MITRE US federally funded research organisation to solve complex national security and technical challenges since 1958.
- **ATT&CK**: a global knowledge base of real-world adversary TTPs to understand the "how" of cyberattacks developed in 2013.



## Pre-ATT&CK

Describes the tactics and techniques that can be performed by adversaries before compromising an enterprise network

## Enterprise ATT&CK

Describes the tactics and techniques that adversaries can perform to compromise an enterprise network

### **MITRE ATT&CK Matrices**

## Mobile ATT&CK

Describes the tactics and techniques that adversaries can perform to compromise an IOS or Android system on a mobile device

## ICS ATT&CK

Describes the tactics and techniques that adversaries can perform to compromise industrial control systems

# ICS Matrix

Initial Access	Execution	Persistence	Privilege Escalation	Evasion	Discovery	Lateral Movement	Collection	Command and Control	Inhibit Response Function	Impair Process Control	Impact
12 techniques	10 techniques	6 techniques	2 techniques	7 techniques	5 techniques	7 techniques	11 techniques	3 techniques	14 techniques	5 techniques	12 techniques
Drive-by Compromise	Autorun Image	Hardcoded Credentials	Exploitation for Privilege Escalation	Change Operating Mode	Network Connection Enumeration	Default Credentials	Adversary-in-the-Middle	Commonly Used Port	Activate Firmware Update Mode	Brute Force I/O	Damage to Property
Exploit Public-Facing Application	Change Operating Mode	Modify Program	Hooking	Exploitation for Evasion	Network Sniffing	Exploitation of Remote Services	Automated Collection	Connection Proxy	Alarm Suppression	Modify Parameter	Denial of Control
Exploitation of Remote Services	Command-Line Interface	Module Firmware		Indicator Removal on Host	Remote System Discovery	Hardcoded Credentials	Data from Information Repositories	Standard Application Layer Protocol	Block Command Message	Module Firmware	Denial of View
External Remote Services	Execution through API	Project File Infection		Masquerading	Remote System Information Discovery	Lateral Tool Transfer	Data from Local System		Block Reporting Message	Spoof Reporting Message	Loss of Availability
Internet Accessible Device	Graphical User Interface	System Firmware		Rootkit					Block Serial COM	Unauthorized Command Message	Loss of Control
Remote Services	Hooking	Valid Accounts		Spoof Reporting Message	Wireless Sniffing	Program Download	Detect Operating Mode		Change Credential		Loss of Productivity and Revenue
Replication Through Removable Media	Modify Controller Tasking			System Binary Proxy Execution		Remote Services	I/O Image		Data Destruction		Loss of Protection
Rogue Master	Native API					Valid Accounts	Monitor Process State		Denial of Service		Loss of Safety
Spearphishing Attachment	Scripting						Point & Tag Identification		Device Restart/Shutdown		Loss of View
Supply Chain Compromise	User Execution						Program Upload		Manipulate I/O Image		Manipulation of Control
Transient Cyber Asset							Screen Capture		Modify Alarm Settings		Manipulation of View
Wireless Compromise							Wireless Sniffing		Rootkit		Manipulation of View
									Service Stop		Theft of Operational Information
									System Firmware		





# ICS Matrix

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Wireless Compromise							Screen Capture		Rootkit		Theft of Operational Information
							Wireless Sniffing		Service Stop		
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## Tactics

# ICS Matrix

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Wireless Compromise							Wireless Sniffing		Service Stop		
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# Techniques



# ICS Matrix


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## S0608 Conficker

- Exploit of Windows drive shares
- ICS Techniques
  - Loss of Availability
  - Loss of Productivity and Revenue
  - Replication Through Removable Media
- ICS Mitigations
  - Disable or Remove Feature or Program
  - Limit Hardware Installation
  - OS Configuration

# Procedures & Mitigations



- 
- The background image shows a person wearing a white hard hat and a high-visibility yellow and blue safety vest, sitting at a desk in a control room. They are looking at several computer monitors. The monitors display various industrial data, including a 3D wireframe model of a mechanical part, a 3D scatter plot with red and blue points, and a 2D technical drawing. A large, semi-transparent padlock icon is overlaid on the left side of the image, symbolizing security. The overall theme is industrial cybersecurity.
- **Part 1: OT Overview**
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  - **Part 4: Regulation – NIS2, CII and Beyond**



# NIS-2



# EU and Cybersecurity

- Common market, different OT Cybersecurity approaches.
- Critical National Infrastructure (CNI) risks, an incident in one member state may impact a service in another state.
- Network Information Security (NIS) Directive 2016/1148
  - Common level of security for all member states.
- Network Information Security 2 Directive 2022/2555
  - Broadened the scope of the original directive.
  - Identifies 10 sectors of high criticality and 7 other critical services.





***“Essential” and “Important” entities must take appropriate and proportional technical, operational and organisational measures to manage the risks posed to the systems.***

# Three main pillars of NIS2

## Member State Responsibilities



- Competent Authorities
- National Strategies
- CVD Frameworks
- Crisis Management
- Frameworks

**Company Responsibilities**

## Risk Management



- Accountability for top management for non-compliance
- Essential and important companies are required to take security measures
- Companies are required to notify incidents within a given time frame

## Co-operation and Information Exchange



- Cooperation Group
- CSIRTs Network
- CyCLONe
- CVD and European Vulnerability registry
- Peer-reviews
- Biennial ENISA cybersecurity report

Coordinated Vulnerability Disclosure (CVD)  
European Cyber Crisis Liaison Organisation Network (EU-CyCLONe)  
European Network Information Security Agency (ENISA)

*Entities may be designated as  
“**Essential**” or “**Important**” depending on  
factors such as size, sector and criticality.*

# Entities



**Large  
Enterprise**

- $\geq 250$  employees, or
- $> \text{€}50\text{m}$  revenue



**Medium  
Enterprise**

- 50-249 employees, or
- $> \text{€}10\text{m}$  revenue



**Small & Micro  
Enterprise**

- $< 50$  employees



# NIS2 Sectors of high criticality

Energy



Transport



Banking



Financial Markets



Digital Infrastructure



Important  
Entities



Essential  
Entities



Important  
Entities



Essential  
Entities



Important  
Entities



Drinking  
Water



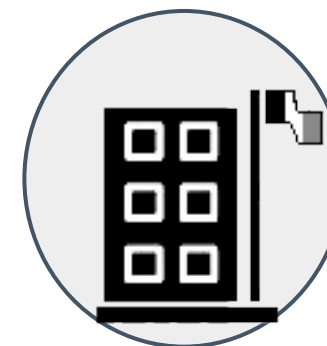
Waste  
Water



Health



Space



Public  
Administration

# NIS2 Other critical sectors

Postal & Courier



Waste Management



Chemicals



Food



Important Entities

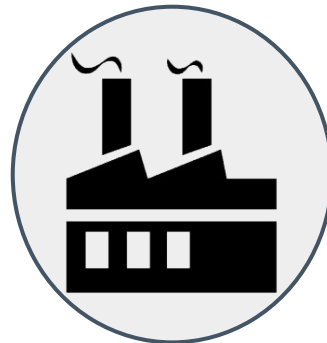


Essential Entities

Ex Ante

Important Entities

Ex Post



Manufacturing



Digital Providers



Research Organisations

*NIS2 provides NCAs with a **minimum** list of enforcement powers for non-compliance.*

# NIS2 Penalties

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- Strict penalties for non-compliance by entities.
- There are particularly high penalties for infringements of:
  - **Article 21 Cybersecurity risk-management measures**
  - **Article 23 Reporting obligations**
- **Essential entities** can be fined up to **€10,000,000** or at least **2%** of the total annual worldwide turnover in the previous fiscal year, whichever amount is higher.
- **Important entities** can be penalised by fines of up to **€7,000,000** or at least **1.4%** of the total annual worldwide turnover, whichever amount is higher.



# National Critical Information Infrastructure Protection Centre (NCIIPC) Protected Sectors

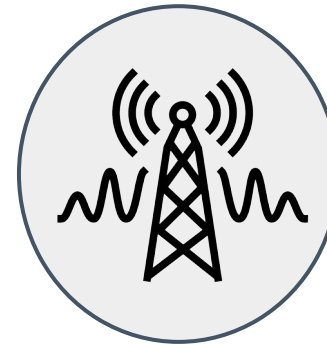
**Banking  
Financial Services  
Insurance**



**Power &  
Energy**



**Telecoms**



**Transport**



**Government**



**Strategic &  
Public  
Enterprises**



**Healthcare**




- NCIIPC notifies entities as “**Protected**” in the Gazette of India
- Unauthorised access to these systems is punishable by **up to 10 years** in prison.
- The organisation **must** conduct an information security audit at least once a year through a NCIIPC panelled auditor.
- A dedicated CISO must be appointed to oversee the system's resilience.

# ISO/IEC 27001 || ISA/IEC 62443

Indian CII Regs	ISO/IEC 27001	ISA/IEC 62443
<b>Protected System Designation</b>	Clause 4.3: Scope of the ISMS	62443-2-1: Establishing an IACS Security Program
<b>CISO Appointment &amp; Governance</b>	Clause 5.1: Leadership & Commitment	62443-2-1: Security management & organisation
<b>Network Segmentation</b>	Control 8.22: Network security	62443-3-2 / 3-3: Zones, Conduits, and SL-T (Security Level-Target)
<b>6-Hour Incident Reporting</b>	Control 5.24: Incident management	62443-2-1 / 4-1: Incident response and lifecycle support
<b>Cyber Crisis Management Plan</b>	Control 5.29: Information security during disruption	62443-2-1: Business continuity and disaster recovery for IACS
<b>Supply Chain &amp; Trusted Sources</b>	Control 5.19: Supplier relationships	62443-4-1 / 4-2: Secure development lifecycle and component requirements
<b>180-Day Log Retention</b>	Control 8.15: Logging	62443-3-3: System logging and audit trails
<b>Vulnerability &amp; Penetration Testing</b>	Control 8.8: Mgmt of technical vulnerabilities	62443-2-3: Patch management and vulnerability assessment



- 
- The background image shows a person wearing a white hard hat and a high-visibility yellow and blue safety vest, sitting at a desk in a control room. They are looking at several computer monitors. The monitors display various industrial data, including a 3D wireframe model of a mechanical part, a 3D scatter plot with red and blue points, and a 2D technical drawing. A large, semi-transparent padlock icon is overlaid on the left side of the image, symbolizing security. The overall theme is industrial cybersecurity.
- **Part 1: OT Overview**
  - **Part 2: Engineering a Defence**
  - **Part 3: The Adversary's Playbook**
  - **Part 4: Regulation – NIS2, CII and Beyond**



# Exercise #4

## Nadu Power Grid Limited





## Exercise #4 Scenario: **Nadu Power Grid Ltd**

- During Mattu Pongal (January 15), **Nadu Power Grid** was hit with a ransomware attack that crippled its smart-grid monitoring in Erode.
- On January 16, **Nadu Power** was contacted by an officer from **CERT-In**. The officer stated that **Bakarwal Logistics** had reported a breach on January 14. In their report, Bakarwal's CTO stated they believed the breach originated through a Site-to-Site VPN shared with **Nadu Power**'s logistics portal used for scheduling emergency grid repairs.



## Exercise #4 Scenario: **Nadu Power Grid Ltd**

- **Nadu Power**'s IT Manager admitted they had a *minor glitch*" but didn't report it because they *restored from backups quickly to keep the lights on during the festival*. They hired **Echo Cyber** (an external firm) and spent ₹150 Lakh on restoration.



## Exercise #4 Scenario: **Nadu Power Grid Ltd**

What jurisdiction did the CERT-In have to contact **Nadu Power Grid** about their incident?



2



## Exercise #4 Scenario: **Nadu Power Grid Ltd**

What jurisdiction did the CERT-In have to contact **Nadu Power Grid** about their incident?

- Under the **CERT-In** Directions (April 2022), any "**Body Corporate**" (company) is legally mandated to report cyber incidents. Furthermore, if **Nadu Power** is notified as a Protected System under Section 70 of the IT Act, the NCIIPC has the mandate to intervene.
- Difference: Unlike NIS2's "**Important vs. Essential**" distinction, India's reporting mandate applies to all companies, but the severity of oversight is much higher for "**Protected Systems.**"



# Exercise #4 Scenario: **Nadu Power Grid Ltd**

## Were the companies in compliance with Indian Law??



2



## Exercise #4 Scenario: **Nadu Power Grid Ltd**

### Were the companies in compliance with Indian Law??

- **Bakarwal Logistics: Likely In Compliance.** They reported the incident. However, they must check if they met the 6-hour mandatory reporting window (India's window is much tighter than the NIS2 24-hour warning).
- **Nadu Power: Non-Compliant.** By failing to report a ransomware attack (which is a specifically listed reportable incident in Annexure I of the 2022 Directions), they violated Section 70B(7) of the IT Act punishable with imprisonment for a term which may extend to one year or with fine which may extend to ₹1 lakh or with both.



# Exercise #4 Scenario: **Nadu Power Grid Ltd**

Is there a *Case to Answer*?



2




# Exercise #4 Scenario: **Nadu Power Grid Ltd**

## Is there a *Case to Answer*?

- Reporting Obligations (Section 70B): **Nadu Power** has a clear case to answer. Failure to report to CERT-In can lead to imprisonment for up to one year or a fine up to ₹1 Lakh, though in practice, it leads to heavy regulatory scrutiny and potential license reviews.
- **Risk Management** (Protected System Rules 2018): As **Nadu Power** is a Protected System, they failed to maintain the *Point-to-Point* security standards and failed to notify the NCIIPC of a "degradation of service," which is a violation of the Information Security Practices for Protected Systems.



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- **Part 1: Operational Technology (OT) Overview**
  - **Part 2: Engineering a Defence**
  - **Part 3: The Adversary's Playbook**
  - **Part 4: Regulation – NIS2 and Beyond**
  - **Part 5: Wrap-up**

# Securing the Digital Backbone: India's OT Framework

- **The Indian Nodal Authorities**
  - **CERT-In:** The national agency for incident response. Mandates reporting of "Cyber Security Incidents" within 6 hours of detection (IT Rules 2022/2025).
  - **NCIIPC:** Nodal agency for CII (Power, Transport, Banking, etc.) under the IT Act, 2000.
- **Sector-Specific Mandates (OT Focus)**
  - **Central Electricity Authority (CEA) Regulations 2025**, finalised guidelines for the Power Sector requiring 24/7 Information Security Divisions and mandatory audits by CERT-In panelled auditors.
  - **Digital Personal Data Protection (DPDP) Act 2023**, impacts food producers and transporters (like Nadu Power Grid) regarding the privacy of logistical and employee data.
- **The Compliance Shift**
  - Moving from "Advisory" to "Enforceable" National Cyber Security Reference Framework (NCRF 2023).
  - Emphasis on Supply Chain Security: Responsibility now extends to third-party vendors (Logistics, OEM).



# Securing the Digital Backbone: India's OT Framework

- **Strengthening the Value Chain**, *“from Farm to Fork”*.
- **Interdependence is reality**, an attack on a transport partner is an attack on the producer.
- **Integrating ISA/IEC 62443** is no longer optional for Indian manufacturing hubs.
- **Key Action Items for the Room:**
  - **Map your OT Assets**, you cannot defend what you don't see (Asset Inventory).
  - **Audit the "Air-Gap"**, ensure the Industrial DMZ (Purdue Level 3.5) actually functions.
  - **Vendor SLAs**, update contracts to include mandatory 6-hour breach disclosure.





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# Thank you

engcore  
advancing technology